

Web-based Workflow System for St. James' Settlement

CSIS0801 Final Year Project 2012-2013
Detailed Project Plan

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Project Homepage:
<http://i.cs.hku.hk/fyp/2012/fyp12020/>

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1 Objectives

Recently, the St. James' Settlement centre is using lots of spreadsheets for the whole workflow system. There are many duplicated fields in different spreadsheets and it's very time-consuming and easy to have human errors to group all those spreadsheets manually into a report for Social Welfare Department. Moreover, it wastes paper as there are many attachments for each form. Last but not least, School Social Workers which are not working in the center, need to send the form via fax. It's difficult to edit it if changes are required.

Therefore, our web-based workflow system will help them to facilitate the whole workflow. It saves paper as all the forms are filled in the web-based system. Also, it can generate report, which reduces workload of administrative staff, saves time and increases accuracy as calculations are done by the system.

2 Methodology

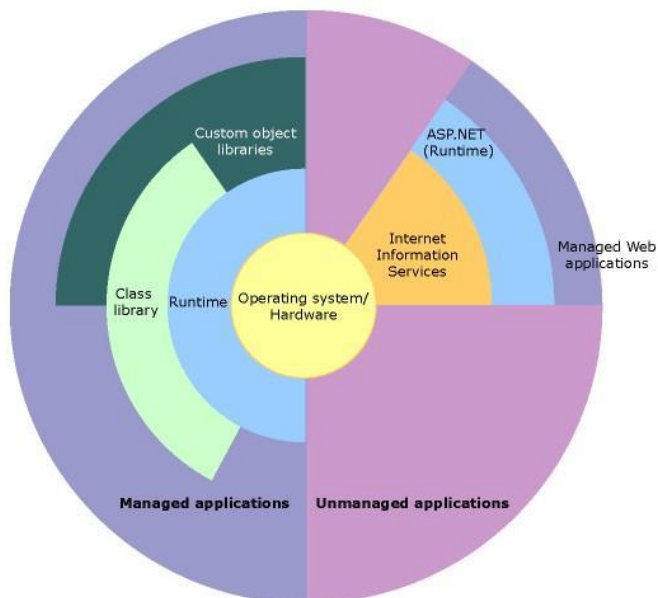
2.1 Softwares that we use for development

2.1.1 Microsoft Visual Studio 2010 with .NET Framework 4 and C#

The .NET Framework is an integral Windows component that supports building and running the next generation of applications and XML Web services. The .NET Framework is designed to fulfill the following objectives:

- To provide a consistent object-oriented programming environment whether object code is stored and executed locally, executed locally but Internet-distributed, or executed remotely.
- To provide a code-execution environment that minimizes software deployment and versioning conflicts.
- To provide a code-execution environment that promotes safe execution of code, including code created by an unknown or semi-trusted third party.
- To provide a code-execution environment that eliminates the performance problems of scripted or interpreted environments.
- To make the developer experience consistent across widely varying types of applications, such as Windows-based applications and Web-based applications.
- To build all communication on industry standards to ensure that code based on the .NET Framework can integrate with any other code.

.NET Framework in context



The following sections describe the main components and features of the .NET Framework in greater detail.

Reference:

<http://msdn.microsoft.com/en-us/default.aspx>

2.1.2 MySQL

The MySQL database has become the world's most popular open source database because of its high performance, high reliability and ease of use. It is also the database of choice for a new generation of applications built on the LAMP stack (Linux, Apache, MySQL, PHP / Perl / Python.) Many of the world's largest and fastest-growing organizations including Facebook, Google, Adobe, Alcatel Lucent and Zappos rely on MySQL to save time and money powering their high-volume Web sites, business-critical systems and packaged software.

MySQL runs on more than 20 platforms including Linux, Windows, Mac OS, Solaris, IBM AIX, giving you the kind of flexibility that puts you in control. Whether you're new to database technology or an experienced developer or DBA, MySQL offers a comprehensive range of database tools, support, training and consulting services to make you successful.

The screenshot shows the MySQL.com website. At the top, the MySQL logo is accompanied by the tagline "The world's most popular open source database". Below this is a navigation bar with links for "MySQL.com", "Downloads (GA)", "Products", "Services", "Partners", "Customers", "Why MySQL?", "News & Events", and "How to Buy". A "GET STARTED" sidebar on the left lists various resources: "Try Now", "MySQL Enterprise Edition", "Free Webinars", "MySQL Enterprise Resource Kit", "White Papers", "ISVs and OEMs", "MySQL Training", "Buy Now", and "Contact Us". The main content area features a large banner with the text "MySQL: Best of Breed Web & Embedded Database" and a "Learn More »" link. Below the banner, there is a section for "Free Webinars" with a "More Webinars" link.

Reference:

<http://www.mysql.com/>

3 Background

3.1 Case Statistics

3.1.1 Target Users

School social workers and administrative staff in centres

3.1.2 Target Locations

Centres and schools

3.1.3 Current Situation

3.1.3.1 General Clarifications

- i. Assume all workers are social workers.
- ii. Fields with code (e.g. AR1) in the spreadsheets are fields that will put in the reports.
 - Except fields that are crossed out, all fields should be stored in the database.
 - Short term: NS = Non-subvented.
 - School Social Worker works for independent school. Other social workers who are not classified as 'School Social Workers' may also work for schools. We only need to classify the workers into 'social workers who work for independent school' and 'social worker who does not work for independent school'. The requirement and counting for these two types of social worker are different.
 - Old data can be ignored and doesn't require saving into the database.
- iii. Some important attributes of Social Worker entity that are specified by the client:
 - Subvented (True / False)
 - Centre that the social worker belongs to

3.1.3.2 Input Source (original spreadsheets) Clarifications

There are totally 10 spreadsheets in their current workflow. We will introduce them one by one.

3.1.3.2.1 Activities Recording Form (AR form)

ST. JAMES' SETTLEMENT
Youth Services
CASE RELATED WORKLOAD MEASUREMENT
Activities Recording Form

Social Worker : _____
Centre / School : _____
Month : April, 2012

AR1

Date	Total no. by activity	# Case Interviews (Note 1)	# Visits	# Telephone Contacts with counselling elements	# Escorts	Telephone Contacts	Brief / Casual Contact	Internet Contacts (Include ICQ, MSN & SMS)	Letter / Referrals / Reports	Groups / Programme Sessions for Clients	Intra-school Contacts	Other Collateral Contacts	Case Conferences	Others (please specify)
01/04/12	0													
02/04/12	0													
03/04/12	0													
04/04/12	0													
05/04/12	0													
06/04/12	0													
07/04/12	0													
08/04/12	0													
09/04/12	0													
10/04/12	0													
11/04/12	0													
12/04/12	0													
13/04/12	0													
14/04/12	0													
15/04/12	0													
16/04/12	0													
17/04/12	0													
18/04/12	0													
19/04/12	0													
20/04/12	0													
21/04/12	0													
22/04/12	0													
23/04/12	0													
24/04/12	0													
25/04/12	0													
26/04/12	0													
27/04/12	0													
28/04/12	0													
29/04/12	0													
30/04/12	0													
0														

IT calculation Note 1 : 1 case interview is equivalent to 1 core program session (cases only refer to those with treatment plans and case records)
: Case interview should include interview with principal clients and their significant systems, conjoint interview, purposeful telephone interviews, escorts and home visits. (9/2008)

- Each form is filled per month and per social worker.
- Input by social workers.
- AR1 fields marked in the AR form are part of the information needed in the J2 Report. J2 Report is a report for the Social Welfare Department. The database of the system should store all the fields in the AR form including the first 4 fields.
- Do not need an extra field to store the total number of activities since we can calculate it by other fields.

3.1.3.2.2 Enquiry Input Data Form for Youth Services (EN form)

ST. JAMES' SETTLEMENT
ENQUIRY DATA INPUT FORM FOR YOUTH SERVICES

EN

Name of School / Centre: _____ Worker: _____ Month: _____

Total no of liaison contacts with non-school-based community resources excluding those related to _____ **EN1**

		Type of Major Enquirers * (Please mark "1" the appropriate column)											Content of Enquiry * (Please mark "1" when appropriate)											Name of Enquirers	T / F				
Total:		0											0																
Date (D/M/Y)	Sex (M/F)	Student											School-Related Issues	Development Adjustment	Emotion/Mental Health	Family	Social Norms	Sex-Related Issues	Peer Relationship	Teacher/School System	Extra-cur. Activities	Social Work/Social Service	Students' issues in general			Drug-related issues	Others (pl. specify)		
		F.1	F.2	F.3	F.4	F.5	F.6	F.7	Guidance Teacher	Other School Staff	Family Member	Student-Related Committee	School/Parent-Related Committee																

- Each form is filled per month and per social worker.
- Input by social workers.
- Each entry of this form should include: Date, Sex, Type of Enquirers (may have ‘others’), Type of Enquiry (may have ‘others’), Name of Enquirers (optional).
- If the same person enquires more than once or different things in a day, it will count as multiple entries
- (one enquiry per entry/ row)

3.1.3.2.3 Quarterly Record of Service Recipients Served per Worker (SR form)

ST. JAMES' SETTLEMENT
Youth Services – Integrated Team
Quarterly Record of Service Recipients Served per Worker

SR

Definition: Total number of service recipients served by the unit refers to the sum of the number of service recipients individual worker of the unit. Any individual service recipients served by more than one worker in the quarter should recipients" (including children and youth, their parents, their significant others etc.) should (i) be networked through participated in at least 3 core programme / interview sessions per quarter (Case interview should include interview w/ significant systems, co-joint interview, purposeful telephone interviews, escorts and home visits)

Name of worker: _____ Period: From January, 2013 to _____
 No. of service recipients: 0 (SR1) < Agreed level: 45 at any one time >

(Remarks: Active cases no need to count since Adm. Assistant will compile it.)

No.	Name	N	P / G Code	No.	Name	N
1				26		
2				27		
3				28		
4				29		
5				30		
6				31		
7				32		
8				33		
9				34		
10				35		
11				36		
12				37		
13				38		
14				39		
15				40		
16				41		
17				42		
18				43		
19				44		
20				45		
21				46		
22				47		
23				48		
24				49		
25				50		

- Each form is filled per quarter [Apr-Jun / Jul-Sept / Oct-Dec / Jan-Mar] and per social worker.
- Input by social workers.
- The database should store the total number of SR only but not the details
- Possible ways to input 'Name of Worker' (suggested by the client):
 - use login authentication (login automatically since they have logged in the computer)
 - choose user from drop down list

3.1.3.2.4 Youth Services - Caseload (CL form) & Caseload and Activities Recording for School Social Work (SSWCL form)

CL

St. James' Settlement
 Youth Services- Caseload
 Month of July, 2012

Causeway Bay Integrated Team (CBIT)

Worker	Anita Wong	Kei	Sara Yu	Wang Pui Lung	Lam Yick Man	Niki Lai	Elaine Siu	Wang Pui Lung	Laureen Yin		Florence Lau	TOTAL	WYYS	Code	DATE
	VG	SG	LT	OR	KL	KL	TL	LT	LT	OR	MH				
No. of Cases c/f from last month												CL3			
No. of New Cases												CL4			
No. of Reactivated Cases												CL5			
No. of Cases Transferred-in												CL6			
No. of Cases Transferred-out															
No. of Closed Cases												CL1			
No. of Closed Cases achieved goal												CL2			
No. of Active Cases of the month															

4-6
 7-9
 10-12
 1-3

Statistics \ CBIT Star \ CBIT Caseload (4.12-3.13).xls

- Each form is filled per month and per centre/independent school.
- Each entry in the database should be filled per social worker.
- Input by clerk in centre.
- Combine 2 forms CL and SSW-CL together.

St. James' Settlement Youth Services
Caseload & Activities Recording
Month of April 2012
School Social Work (SSW)

SSWCL

Worker	Angela Chan	Chan Yuen Chee	Cheung Lap Kei	Cheung Lap Kei	Total
	SMS	SPS	SMS	SPS	
No. of Cases of from last month					SSWCL1
No. of New Cases					SSWCL2
No. of Reactivated Cases					SSWCL3
No. of Cases Transferred-in					
No. of Closed Cases					SSWCL4
No. of Closed Cases achieved goal					SSWCL5
No. of Active Cases of the month					

(NS)

Worker	Connie Cheung		Irene	Total
	SPS	SPPS		
No. of Cases of from last month				
No. of New Cases				
No. of Reactivated Cases				
No. of Cases Transferred-in				
No. of Cases Transferred-out				
No. of Closed Cases				
No. of Active Cases of the month				

School	Worker	Case Interviews #	Visit #	Telephone Contacts with consulting elements #	Escort #	Telephone Contacts	Blind / Visual Contact	Intake Contacts (include FTO, MSN & SWS)	Letter/ Return/ Reports	Group/ Programme Sessions for Clients	Intra-school Contacts	Other Cultural Contacts	Case Conferences	Others	(Specify)
SMS	Angela Chan														
SPS	Chan Yuen Chee														
SMS	Cheung Lap Kei														
SPS	Cheung Lap Kei														

(NS)

SPS	Connie Cheung														
SPPS															
SPPS	Irene														

School	Worker	Consultation	No. of liaison contacts	No. of sessions of group & program completed (count FSA)	No. of sessions of orientation / non-subsented / other progs (not count FSA)
SMS	Angela Chan				
SPS	Chan Yuen Chee				
SPS	Cheung Lap Kei				
SMS	Cheung Lap Kei				

(NS)

SPS	Connie Cheung				
SPPS					
SPPS	Irene				

Book3

- The short terms under the name of the worker in the form represent the school or project that the worker is working on. Circled short term in CBIT-CL form represents school that is not independent school. Non-circled one is short term for project.
- Relationship between social worker and school/project: one to many
The database should have an entity for school/project and is linked to the entity of social worker
- No. of Closed Cases (CL1) and No. of Closed Cases achieved goal (CL2) are counted per quarter in J2. However, we should record the numbers per month and calculate the numbers per quarter afterwards.

3.1.3.2.5 CBIT Nature of Main Problem of Cases (CBIT-MP) & SSW Nature of Main Problem of Cases(SSW-MP)

CBIT-MP-1

St. James' Settlement
Youth Services - CBIT
Nature of Main Problem of Cases
Month: April, 2012

CBITMP

mpi

	mpi					NS				
	Open	Re-open	Close	Update	Bal of	Open	Re-open	Close	Update	Bal of
A Health Problem (1-4)										
1 Physical disability										
2 Suspected / diagnosed mental retardation										
3 Suspected / diagnosed mental disorder										
4 Physical illness										
B Schooling / Education Problem (5-12)										
5 Suspected / diagnosed slow-learning										
6 Inadequate study skill										
7 Unmotivated to study										
8 Truancy										
9 Discontinued schooling										
10 Non attendance										
11 Teacher / student relationship										
12 Adjustment to school										
C Vocation (13-17)										
13 Lack of interest in work										
14 Difficulties in getting and maintaining employers										
15 Uncertainty about vocational interest and career choice										
16 Poor relationship with colleague(s) and / or employers										
17 Difficulties in coping with stressful situation in work										
D Peer Relationship Problem (18-21)										
18 Undesirable peer influence										
19 Inadequate social skills in relating to peers										
20 Conflicts with peers										
21 Problems in relating to opposite-sex peers										
E Development Adjustment Problem (22-25)										
22 Adjustment to physiological changes of adolescents										
23 Doubts on values / identity										
24 Low self-esteem										
25 Courtship / dating problems										
F Emotional Problem (26-29)										
26 Attempted suicide / suicidal tendency										
27 Inhibited / withdrawn behaviour										
28 Unmanageable anxieties in stressful situation										
29 Emotionally unstable										

G Sex-related Problem (30-36)

- 30 Homosexual relationship
- 31 Premarital sex
- 32 Victim of sexual assault
- 33 Unwed pregnancy
- 34 Casual sex
- 35 Problematic behaviour related to sex
- 36 Criminal activities related to sex

H Behavioural Problem (37-47)

- 37 Acts of physical violence against persons or property
- 38 Missing / running away from home
- 39 Frequent staying out overnight / after midnight
- 40 Frequenting / working in vice establishment
- 41 Gang / triad involvement
- 42 Drug-taking, possession or trafficking.
- 43 Stealing
- 44 Disruptive behaviour in school
- 45 Breaking school regulation (other than problem types 8, 9 and 10)
- 46 Cult involvement
- 47 Other criminal activities (other than problem types 36, 40, 41 and 42)

I Family Problem (48-56)

- 48 Sibling relationship
- 49 Parent / child relationship
- 50 Inadequate or improper parenting skill / child care problem
- 51 Suspected / established child abuse
- 52 Parent's marital relationship
- 53 Problems related to client's other family members
- 54 Accommodation
- 55 Financial difficulties
- 56 Adjustment to family crisis

J Others (57)

- Bullied by classmates
- Uncertainty about career interests and choice in JUPAS
- Career planning
- Adopting self-mutilation behavior
- (NR) Trauma in childhood not yet healed
- Finding School Placement
- Uncertainty about career interests and planning
- Uncertainty about career interest and choice

					NS				
Open	Re-open	Close	Update	Bal off	Open	Re-open	Close	Update	Bal off

St. James' Settlement
 Youth Services - SSW
Nature of Main Problem of Cases
 Month : April, 2012

SSWMP

I School-related Issues (1-10)

- 1 Suspected / diagnosed slow-learning
- 2 Inadequate study skill
- 3 Unmotivated to study
- 4 Truancy
- 5 Career choice / further study
- 6 Non-attendance
- 7 Adjustment to school
- 8 Teacher-student relationship
- 9 Disruptive behaviour in school (e.g. bullying, yelling, hyperactivity, etc.)
- 10 Breaking school regulations (e.g. speaking foul language, smoking, cheating, etc.)

II Developmental Adjustment (11-15)

- 11 Adjustment to physiological change of adolescents
- 12 Adjustment to physical disability / illness or mental retardation
- 13 Doubt on values / identity (e.g. value of fairness, meaning of life, sex-role identification, etc.)
- 14 Low self-esteem
- 15 Courtship / dating

III Emotion / Mental Health (16-21)

- 16 Attempted suicide / suicidal tendency
- 17 Inhibited / withdrawn behaviour
- 18 Unmanageable anxieties in stressful situation (e.g. examination or crisis, etc.)
- 19 Post-traumatic emotional adjustment (e.g. witness of disaster, victim of sexual assault, etc.)
- 20 Emotionally unstable
- 21 Suspected / disguised mental disorder

IV Family (22-30)

- 22 Sibling relationship
- 23 Parent / child relationship
- 24 Inadequate parenting skills / child care problem
- 25 Suspected / diagnosed child abuse
- 26 Parent's marital relationship
- 27 Problems related to student's other family members
- 28 Accommodation
- 29 Financial difficulties
- 30 Adjustment to family crisis

Main Problem.xlsx 4.12.2012

Open	Re-open	Close	Bal c/f

SSW-MP-2

V Social Norms (31-40)

- 31 Acts of physical violence against person or property
- 32 Drug-taking, possession or trafficking (including psychotropic drug)
- 33 Stealing
- 34 Criminal activities related to sex
- 35 Gang / triad involvement
- 36 Other criminal activities other than items 31 to 35
- 37 Missing / running away from home
- 38 Frequent staying out overnight / after midnight
- 39 Frequenting / working for girlie establishment
- 40 Cult involvement

VI Sex-Related Issues (41-44)

- 41 Homosexual relationship (refers to homosexual inclination and activities)
- 42 Premarital / casual sex
- 43 Unwed pregnancy
- 44 Problem behaviour related to sex (e.g. reading pornography, peeping, etc.)

VII Peer Relationship (45-48)

- 45 Undesirable peer influence
- 46 Inadequate social skills in relating to peers
- 47 Conflicts with peer
- 48 Problems in relating to opposite-sex peers

VIII Others (49,99)

- 49 Problem behaviour related to information technology (e.g. Internet, ICQ etc.; not including electronic games)
- 99 Others:

Open	Re-open	Close	Bal c/f
0	0	0	0

- Each form is filled per month and per social worker.
- Input by clerk in centre
- Two separated forms for Centre Social Worker (CBIT-MP) and School Social Worker (SSW-MP)
- Drug problems should be counted separately. E1 has a field which only counts drug problems. The number of social norm problems should exclude the drug problems.

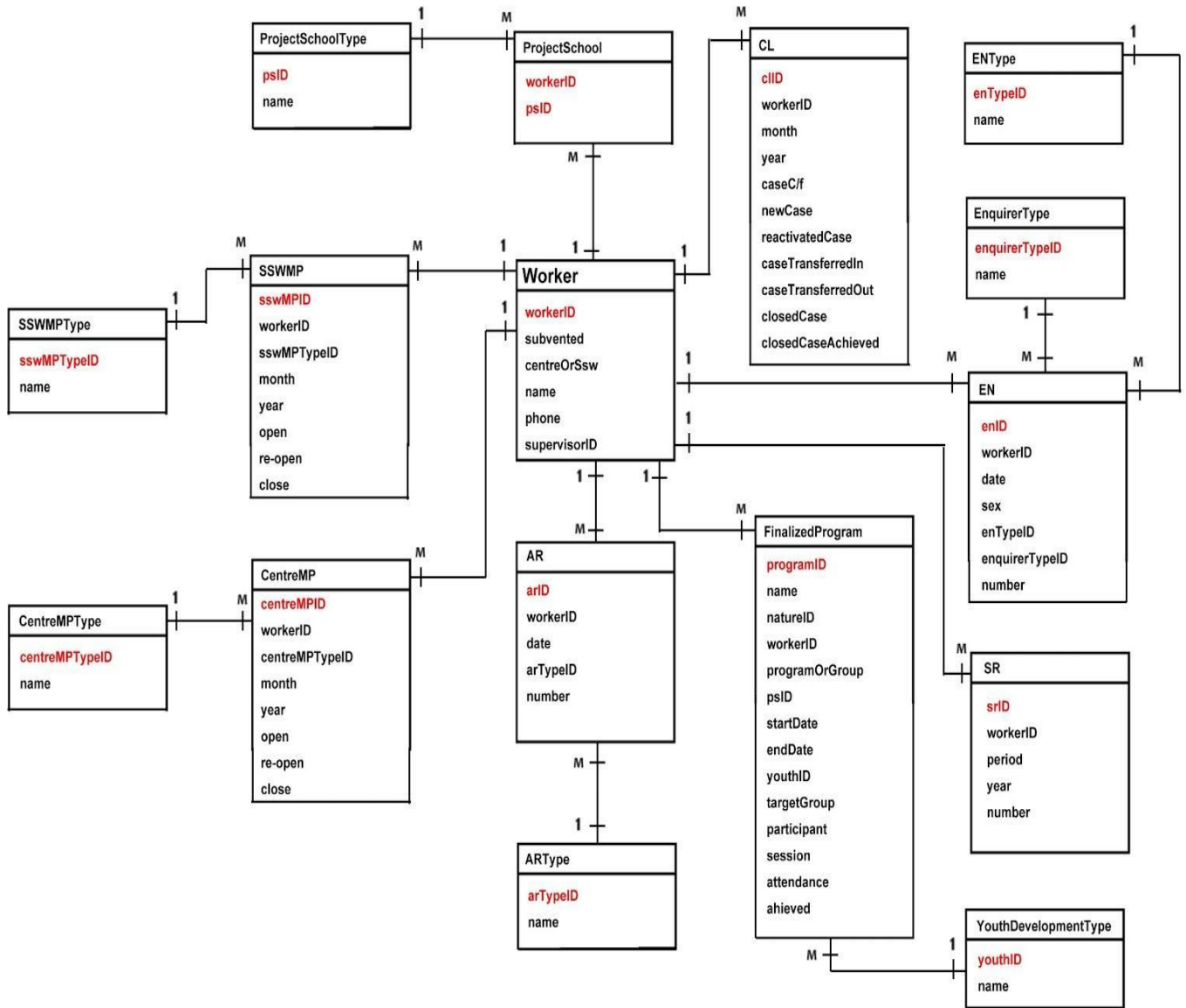
3.1.3.2.6 Program and Group (PG form)

Month:

No.	Staff	Program / Group	School	Code	Name	Date / Period	* Nature		Target Group	No. of Participants	No. of Sessions(s)	Total No. of Attendance	Status Goals achieved or not
							Major	# Youth Development					

- Each form is filled per month and per all social workers
- Input by clerk in centre.
- This form summarizes the finalized P&G Activities.
- One program per entry.
- Meaning of the fields:
 - No.: dummy field for counting
 - Staff: name of person in charge
 - Program/Group: select program or group
 - School: name of school (can be null)
 - Code: program code, Name: name of the program
 - Date/Period: Start Date and End Date
 - Nature: "性質" in P&G form choice 1-5 and SSW code
 - Youth Development: "性質" in P&G form choice A-D (can be null)
- The database should store whether the activity is related to drugs/parenting-skills/NA or not. This field should be flexible for adding new type. (need an entity for the types)
- No. of attendance for one program: For example, if a program has 10 sessions and a participant has attended 7 sessions, it will count as 7 for attendance. (Sum up all the number of attendance of the participants of that program)

3.2 Class Diagram



3.3 Optional Features (order by priority)

3.3.1 P&G form (previous task 1)

聖雅各福群會 青年服務
活動/小組計劃及報告

***同事請注意：**
 1. 所有活動/小組請於舉辦前提交活動計劃
 2. 如活動/小組有戶外性質，請於活動舉辦前填妥P&G一併提交外出活動安全檢查清單
 3. 如預算支出金額超過\$500，可申請 IOU，待活動完成後一併交回審核
 4. 詳細報告應P&G填於活動/小組完成後之下一個月 5號 前呈交上可

如活動/小組有參加者收費，請填明下列資料，用以輸入報名系統：
 年齡 _____ 至 _____
 收費 兒童 \$ _____ 青年 \$ _____ 其他 \$ _____
 成人 \$ _____ 家庭 \$ _____
 收據備註 _____
 (如沒有填寫收據備註，將預設為「納稅收據！」)

已輸入報名系統

基本資料

活動/小組編號 _____ 分類 1) Program / Group 2) Drug-related / Parenting-skills / NA

活動/小組名稱 _____

開始日期 _____ 時間 _____ 結束日期 _____ 時間 _____

邀請/合辦的學校或機構或人士 _____

負責職員姓名(代號) (A) _____

協辦職員姓名(代號) (B) _____ (C) _____ (D) _____ (E) _____
 (G) _____ (H) _____ (I) _____ (J) _____ (K) _____

內容描述

目的： _____

內容： _____

性質：(01-05: must select one) (A-D: optional select)
 01: Guidance & Counselling A: Leadership Training
 02: Supportive Services B: Volunteering
 03: Socialization C: Community Participation
 04: Development of Social Responsibility & Competence D: Study / exchange
 05: Non-Care
 SSW: Code (SPCC及SMCC專用)

形式： _____

對象：(01-10: multiple select)
 Pri. Sch F. 1 F. 2 F. 3
 F. 4 F. 5 F. 6 F. 7
 F. 7 or above Parent Housewife Family
 Working youth Community Std. Dropout
 Unemployed (15 or above) Other (specify: _____)
 (e.g: optional select)
 a: C&Y gang b: New arrival c: C&Y-disability
 d: C&Y-at risk case e: C&Y-single par fam f: C&Y-CSSA
 g: Youth-employment service

地點： _____

收支數目 [計劃用] [報告用]

	計劃用	報告用
參加者收費	\$ x	\$ x
資助/獎券計劃參加者收費	\$	\$
外間基金資助	\$	\$
繼續說明：		
學校資助	\$	\$
繼續說明：		
共收入	\$	\$
程序物資	\$	\$
食物/飲品	\$	\$
交通	\$	\$
運費	\$	\$
場地/器材租金	\$	\$
運費/員工津貼	\$	\$
贈品/紀念品	\$	\$
攝影/郵費	\$	\$
其他：	\$	\$
其他：	\$	\$
其他：	\$	\$
共支出	\$	\$
(>\$1000須由高級審核)		
* [+/-]	\$	\$
(盈餘/虧蝕 < \$1000須由高級審核)		
備註：	<input type="checkbox"/> 取回正本單據 <input type="checkbox"/> 需要 <input type="checkbox"/> 不需要	
會計同事專用：		

服務統計 [計劃用] [報告用] Goals achieved or not: Achieved Not achieved

日期	計劃用	報告用
個別工作人員代號		
活動/小組數目		
新數		
名額		
報名人數		
參加者出席人次		
服務員工數		

負責職員： _____ 日期： _____ 負責職員： _____ 日期： _____

核實計劃： 上司簽署/日期： _____ 高級簽署/日期： _____

核實報告： 上司簽署/日期： _____ 高級簽署/日期： _____

請於活動前：
 () 外出活動安全檢查清單
 () 把資料存入NIS (Diigo)的所有活動應存入NIS，學校活動如有參加者收費，亦需存入NIS，否則便不需要)

請於活動後：
 (✓) 活動出席表 () 員工服務出席表 () 服務評查核對報告 () 宣傳雜誌及印刷品 () 活動照片一張
 () 活動日報表 () 家長通知書 () 核對開支及結果分析 () 印刷附錄/附加資料 (Schooly)並附活動資料
 () 活動收據表 () 紀律會員 () 口頭報告 / 統計圖表報告 () 放上RM

revised on 12/2011 (SQS 3)

3.3.2 Import spreadsheets into the system

3.3.3 Auto login (track the authentication of window login)

3.3.4 Compensation leave and Overtime form

4 Schedule (before Phase II)

Date	Events
6-9-2012	1st meeting with the client at the University
20-9-2012	2nd meeting with the client at client's workplace
11-10-2012	3rd meeting with the client at client's workplace
14-10-2012	Deliver Detailed Project Plan
15-10-2012 to 21-10-2012	Meeting with Dr. Ting
25-10-2012	4th meeting with the client at client's workplace
Mid-November	Build up database Meeting with Dr. Ting
15-11-2012	5th meeting with the client at client's workplace
29-11-2012	6th meeting with the client at client's workplace
End-November	Deliver UI
December	Coding
13-12-2012	7th meeting with the client at client's workplace
20-12-2012	8th meeting with the client at client's workplace
January	Prepare presentation
3-1-2013	9th meeting with the client at client's workplace
Mid-January	Deliver half-finished system
17-1-2013	10th meeting with the client at client's workplace
27-1-2013 (Phase II)	Deliver preliminary implementation and Detailed interim report